



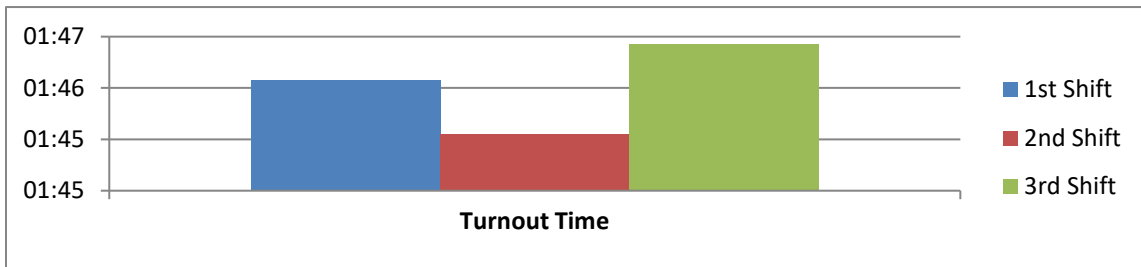
NFIRS

KCKFD responded on 2,657 calls for service for the month of June. There was an initial report completion percentage of 85.2%. 2nd Shift led the way with 88.8%, followed by 1st Shift at 86.9% and then 3rd Shift at 79.9%. Currently, there are 133 reports still needing to be completed for June which translates to a 95% completion percentage after one notification.

Initial NFIRS completion percentage for June of 85.2%.

- 1st Shift – 86.9%
- 2nd Shift – 88.8%.
- 3rd Shift – 79.9%.

June Turnout Time by Shift



	90th Percentile Turnout Time		
	1st Shift	2nd Shift	3rd Shift
	01:46	01:46	01:47
Total Calls	686	695	618
Calls over Benchmark	28	27	32
% Over Benchmark	4.1%	3.9%	5.2%

These graphics show our Turnout times that fall in the 90th Percentile. As well as the percentage of Turnout times that exceed our current benchmark of 120 seconds, remember that our goal is 60 seconds for EMS calls and 80 seconds for Fire calls.

Easier explanation: For June, more than 90% of the time, 1st shift's turnout time is 1 minute 46 seconds, 2nd shift's turnout time is 1 minute and 46 seconds, and 3rd shift's turnout time is 1 minute and 47 seconds. Keep up the good work.



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June Turnout Times

Below is a chart showing the 90th percentile monthly turnout time calculated per apparatus/per shift. We have excluded all non-emergency calls when calculating the 90th percentiles. Day times are figured from 0800-2200 and 0700-0800. Night times are calculated from 2200 to 0700.

Battalion 1

		1st		2nd		3rd	
P1	Day	01:45	49	01:52	55	01:53	58
	Night	02:05	25	02:23	28	02:44	26
T1	Day	02:20	26	02:26	21	02:58	19
	Night	03:10	7	02:25	6	02:25	14
EMS5	Day	01:36	65	01:50	55	01:51	69
	Night	02:22	27	02:59	34	02:30	33
P5	Day	01:47	42	01:39	36	02:07	40
	Night	02:18	8	02:12	17	03:10	15
EMS9	Day	01:54	79	01:40	70	01:14	88
	Night	02:35	33	02:10	33	01:46	36
P9	Day	02:05	43	01:37	46	01:30	58
	Night	02:34	20	02:03	24	02:31	21
C61	Day	01:37	25	02:07	11	01:33	16
	Night	01:55	6	02:17	6	01:44	8
P11	Day	01:38	38	01:39	41	01:29	49
	Night	02:28	18	02:03	10	01:57	22
P14	Day	01:26	30	01:19	37	01:31	37
	Night	02:04	9	02:16	12	01:49	15
T14	Day	01:56	22	01:36	18	02:41	16
	Night	02:48	4	03:02	4	02:08	2
P15	Day	01:26	5	01:59	3	01:09	5
	Night	01:48	3	00:00	0	02:01	2



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Battalion 2

		1st		2nd		3rd	
EMS3	Day	01:38	57	02:10	56	01:56	58
	Night	01:55	24	02:38	18	04:29	20
Q3	Day	01:25	29	01:40	28	02:45	21
	Night	01:27	13	02:07	9	02:17	6
EMS7	Day	01:33	56	02:13	43	01:25	34
	Night	02:06	16	01:59	19	02:13	20
P7	Day	01:17	47	01:28	30	01:29	33
	Night	01:57	12	02:06	17	01:51	13
T7	Day	02:21	28	01:59	18	01:27	21
	Night	01:19	5	01:56	5	01:55	8
P10	Day	01:59	23	02:12	24	01:33	22
	Night	02:42	16	02:10	12	02:18	15
T10	Day	02:51	13	02:01	14	01:50	5
	Night	03:30	5	02:05	3	04:13	5
C62	Day	01:47	16	02:22	15	01:56	9
	Night	03:27	2	01:51	6	02:48	5
P16	Day	01:40	23	02:07	20	01:34	25
	Night	02:10	4	01:55	5	02:18	14
EMS17	Day	01:36	33	01:36	38	01:59	32
	Night	02:44	10	02:08	10	02:52	10
P17	Day	01:45	25	01:21	28	01:57	28
	Night	02:49	9	02:07	4	02:30	9



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Battalion 3

		1st		2nd		3rd	
EMS2	Day	01:37	81	01:49	69	01:47	54
	Night	02:09	16	02:25	18	03:02	15
Q2	Day	01:36	81	01:39	50	02:05	53
	Night	02:18	14	02:05	16	03:35	15
P4	Day	01:47	38	01:29	37	01:42	44
	Night	01:53	12	01:53	13	02:04	6
EMS6	Day	01:38	41	01:47	51	02:05	44
	Night	02:13	12	03:10	19	02:56	15
Q6	Day	01:35	25	01:38	33	01:46	31
	Night	02:03	12	02:11	14	02:58	6
P8	Day	01:58	18	01:47	23	01:58	15
	Night	01:53	5	01:36	3	02:24	8
EMS18	Day	01:35	64	01:22	70	01:52	57
	Night	02:08	24	03:00	17	02:45	18
P18	Day	01:35	27	01:38	57	01:49	41
	Night	01:42	22	02:22	17	02:16	20
EMS19	Day	01:30	56	01:31	65	01:49	67
	Night	02:24	23	02:13	21	02:17	21
P19	Day	01:35	46	01:11	53	01:29	51
	Night	02:22	18	02:29	13	02:23	21
C63	Day	01:22	21	01:56	12	01:21	15
	Night	01:43	2	02:16	6	04:08	6
P20	Day	01:40	23	01:52	19	02:11	13
	Night	00:00	0	02:15	11	02:05	4



Time is critical in our business. It is easy to explain the time factor when we are responding to a structure fire. Lives often depend on our ability to get emergency responders on scene. Time is just a critical when we are responding to an emergency medical call. The American Heart Association shows very clearly the relationship between the time elapsed from out of hospital cardiac arrest to the arrival of advanced medical care. The National Fire Protection Association (NFPA) and the Center for Fire Accreditation International (CFAI) have developed industry standards and methods for gathering and interpreting this data.

KCKFD is gathering and sharing specific response time data in an effort to improve our service delivery and better serve our community. KCKFD is using FirstWatch Data Analytics to analyze our raw data and help us show our frontline personnel how they are performing.

NFPA 1710 identifies three time benchmarks:

Call receipt and processing time;

90% of the time, 60 seconds from receipt of call, including transfer time

Turnout time:

90% of the time, 60 seconds from the company level initial receipt of dispatch to the beginning of response time (wheels turning)

Response time

The time that begins when responding units are en route to the emergency incident (wheels rolling), and ends when responding units arrive on scene (wheels stopped at the address).

There are slight differences between Fire and EMS Response:

Deployment (Fire)

- Arrival of engine company in four minutes (240 seconds) and/or the full initial alarm assignment within eight minutes (480 seconds)
- Initial full alarm assignment meeting eight-minute (480- second) response time objective on 90% of all emergency incidents including an arriving company capability to implement an Initial Rapid Intervention Crew (IRIC)

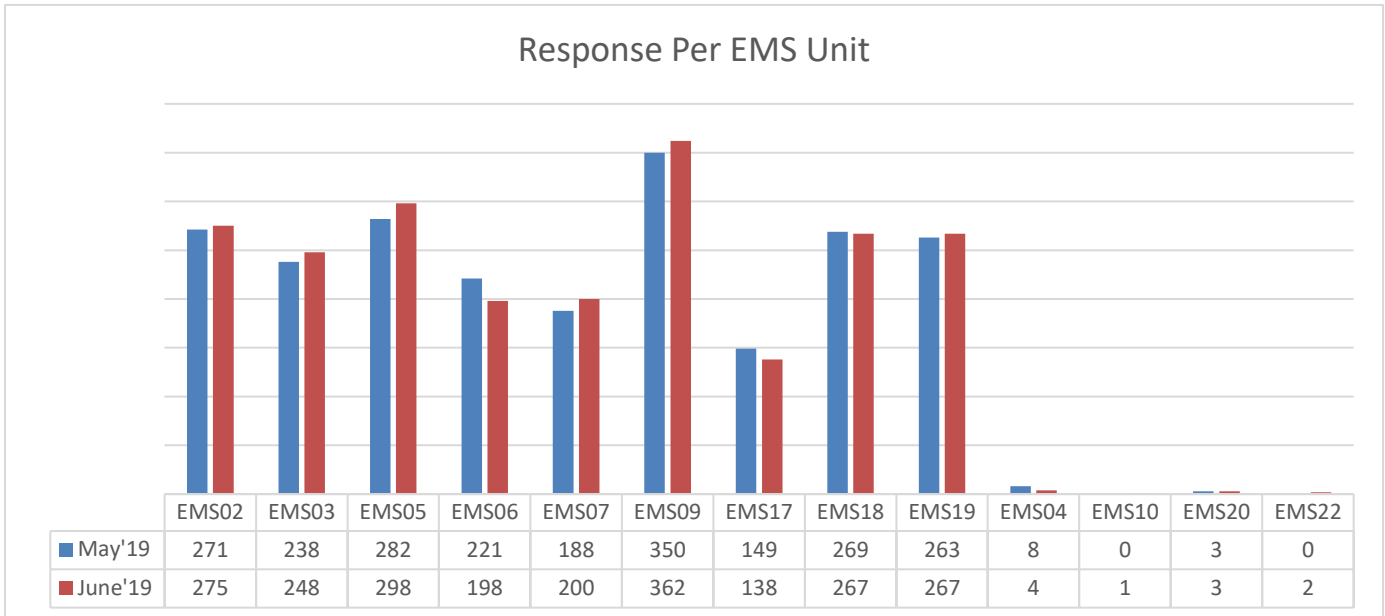
Deployment (EMS)

- Turnout of personnel for response within one minute (60 seconds)
- First responder/AED level, within four-minute (240- second) response on 90% of all emergency medical incidents
- ALS response within eight minutes (480 seconds) on 90% of all ALS calls
- ALS response, two members at EMT-P level and two members at EMT-B level arriving on scene within the established response time

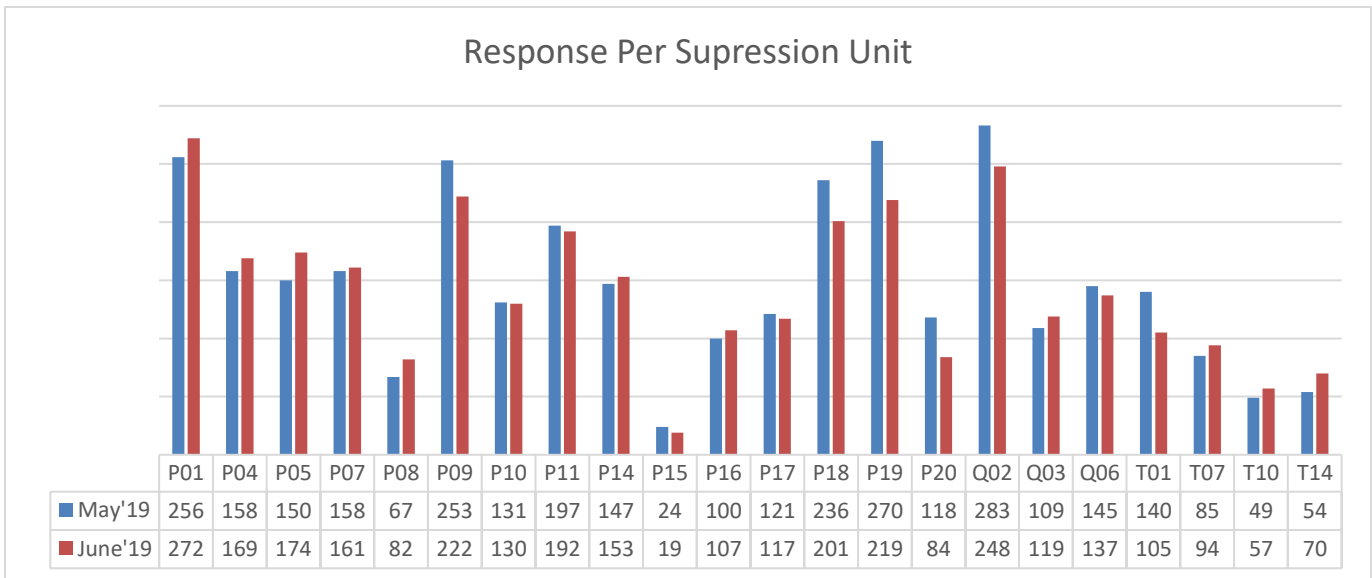


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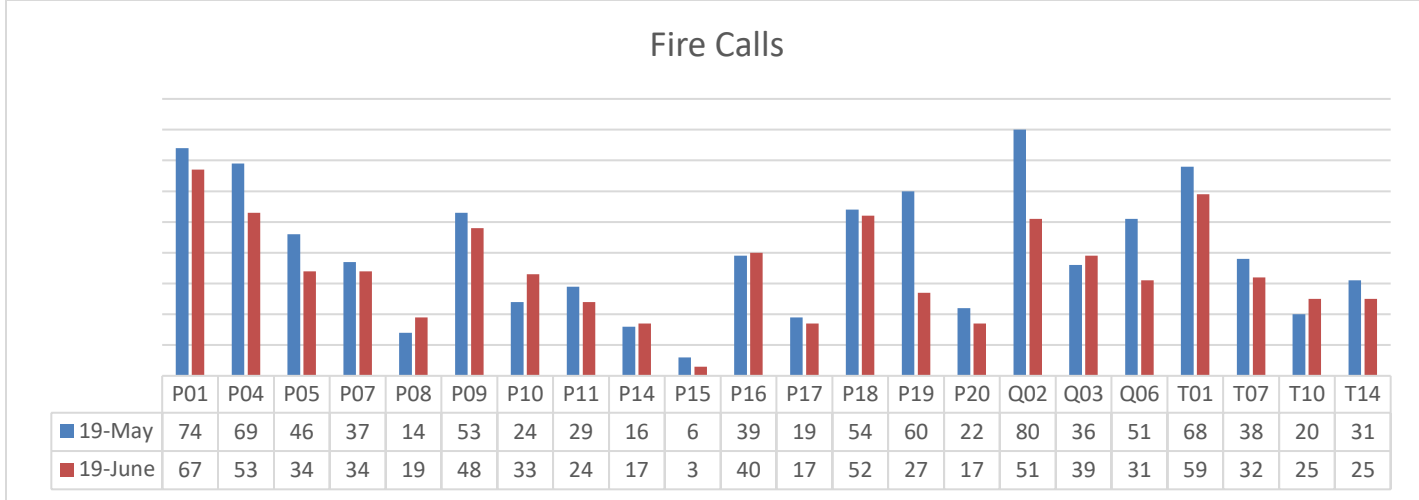
The Kansas City Kansas Department responded to **2657** incidents during the month of June 2019 based on CAD and NFIRS data.



KCKFD EMS Units responded to an incident 2133 times in June 2019, 2139 times in May 2019 and 2352 times in June of 2018. This number is generated by CAD and NFIRS data. If more than one unit responded, each unit is counted as a response, however the incident is counted only once for our total response count.

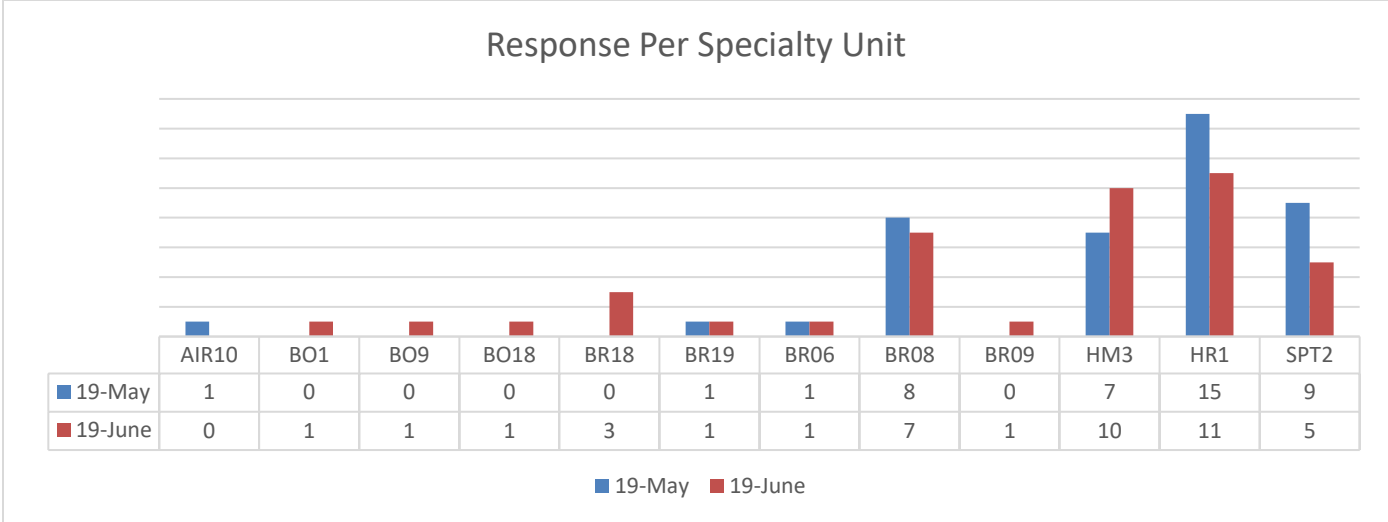


KCKFD Suppression Units responded to an incident 3132 times in June 2019 and 3251 times in May of 2019.

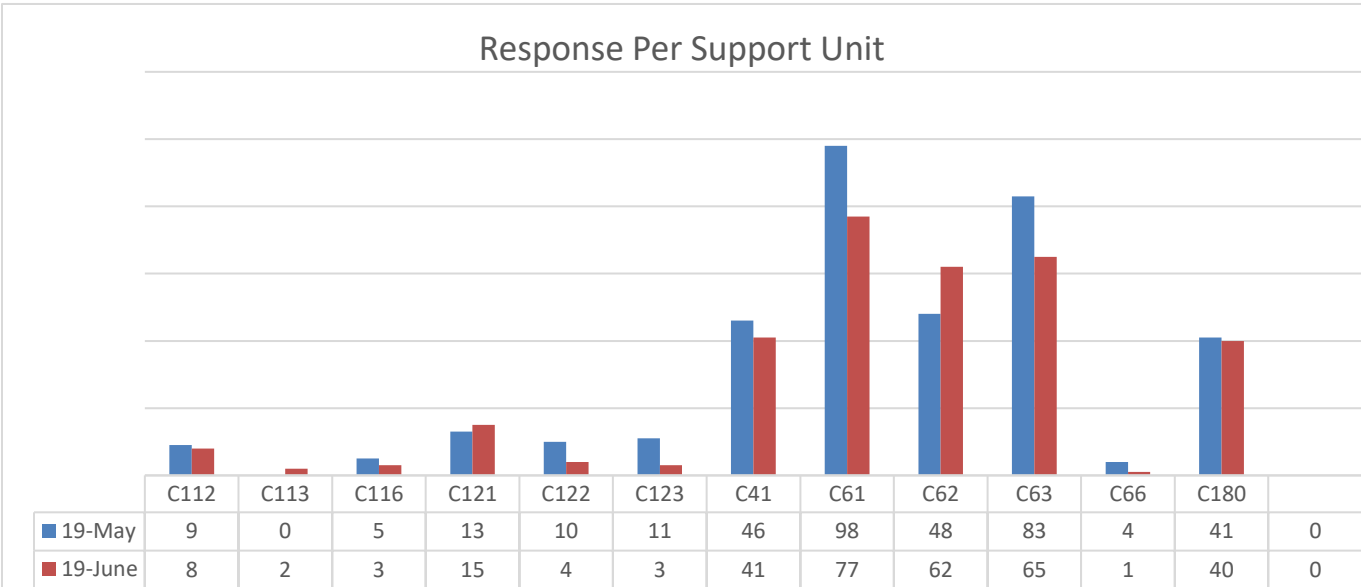


KCKFD Suppression Units responded to a Fire call 747 times in June of 2019. In May of 2019 we responded to 886 Fire calls. In June of 2018 we responded to 735 Fire calls. This number is generated CAD and NFIRS data. These calls include:

- F A/A Business/ Multi Family - F A/A Business/ Multi Family
- F A/A Residence - F A/A Residence
- F Business/ Multi Family Fire - F Business/ Multi Family Fire
- F Controlled Burning - F Controlled Burning
- F Family Dwelling Fire - F Family Dwelling Fire
- F Fire Outside Structure - F Fire Outside Structure
- F Fire/ Explosion Unclassified - F Fire/ Explosion Unclassified
- F Rekindle - F Rekindle
- F Smoke/ Odor Removal - F Smoke/ Odor Removal
- F Spill/ Leak- No Fire - F Spill/ Leak- No Fire
- F Trees/Brush/Grass Fire - F Trees/Brush/Grass Fire
- F Unauthorized Burning - F Unauthorized Burning
- F Vehicle Fire - F Vehicle Fire
- F Vicinity Alarm - F Vicinity Alarm
- Fire - Fire Residential
- Fire Brush Truck - Fire Brush Truck
- Fire Car - Fire Car
- Fire UTV - Fire Utility Vehicle



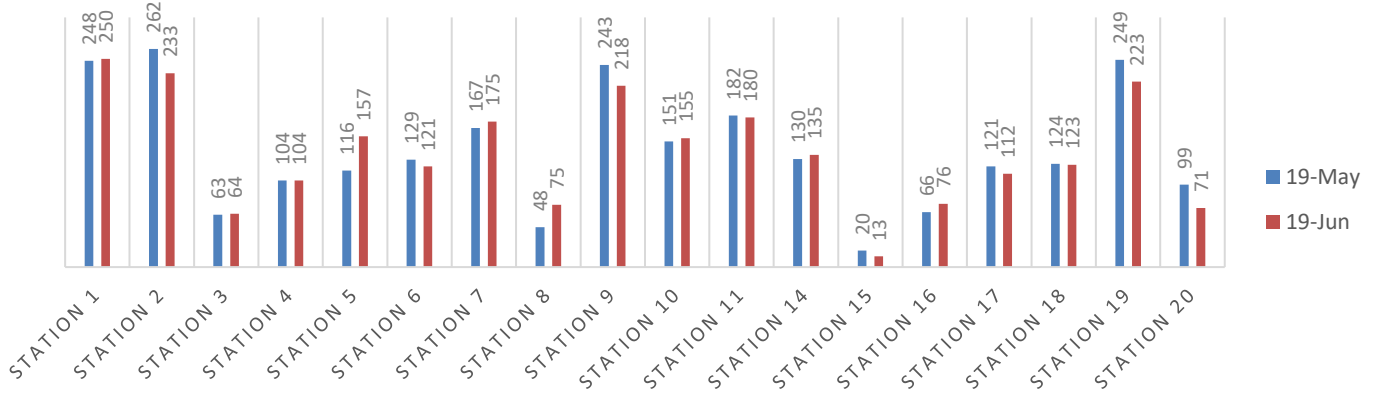
KCKFD Specialty Units responded to an incident 42 times in June 2019 and 42 times in May 2019. This number is generated by CAD and NFIRS data. If more than one unit responded, each unit is counted as a response, however the incident is counted only once for our total response count.



KCKFD SUPPORT Units responded to an incident 321 times in June 2019 and 368 times in May 2019. This number is generated by CAD and NFIRS data. If more than one unit responded, each unit is counted as a response, however the incident is counted only once for our total response count. Many of our chief officers respond to incidents, they will be included in the monthly report if their responses are of note.



CALLS BY STATION TERRITORY



Calls by station territory are determined by first due territory response. Apparatus often respond to incidents in first due territory other than their own. For example: If Pumper 20 responds to an incident in Pumper 19's first due territory, the activity will be reflected in Pumper 20's Response per Suppression Unit but in Station 19's Response by Station Territory. Note: The 145 non-emergency transfers from PMC and KUMC, which elevate the data for Station 10 and Station 19, have been removed from the above table. Non-emergency transfers count only for the EMS Unit that completed the transfer. We responded on Mutual Aid 5 times to Bonner Springs and once to Edwardsville.

Incident Types

100 Fire, other	7
111 Building fire	6
112 Fires in structure other than in a building	1
113 Cooking fire, confined to container	1
118 Trash or rubbish fire, contained	1
130 Mobile property (vehicle) fire, other	1
131 Passenger vehicle fire	11
132 Road freight or transport vehicle fire	1
140 Natural vegetation fire, other	1
142 Brush or brush-and-grass mixture fire	5
143 Grass fire	1
151 Outside rubbish, trash or waste fire	10
154 Dumpster or other outside trash receptacle fire	3
162 Outside equipment fire	1
241 Munitions or bomb explosion (no fire)	1
300 Rescue, EMS incident, other	5
311 Medical assist, assist EMS crew	20
321 EMS call, includes calls where	1,245
3211 EMS Refusal	152
3212 EMS call No EMS needed	206
3213 Non Emergency Transfer	145



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322 Motor vehicle accident with injuries	54
3221 MVA with refusal	16
323 Motor vehicle/pedestrian accident (MV Ped)	1
324 Motor vehicle accident with no injuries.	27
331 Lock-in (if lock out , use 511)	2
353 Removal of victim(s) from stalled elevator	4
363 Swift water rescue	1
372 Trapped by power lines	1
381 Rescue or EMS standby	4
3811 Tactical Medic standby	4
411 Gasoline or other flammable liquid spill	2
412 Gas leak (natural gas or LPG)	11
413 Oil or other combustible liquid spill	1
424 Carbon monoxide incident	4
430 Radioactive condition, other	1
440 Electrical wiring/equipment problem, other	2
441 Heat from short circuit (wiring), defective/worn	1
442 Overheated motor	2
444 Power line down	34
4441 Utility lines down, not power	3
445 Arcing, shorted electrical equipment	6
500 Service Call, other	3
510 Person in distress, other	3
511 Lock-out	9
512 Ring or jewelry removal	1
520 Water problem, other	1
522 Water or steam leak	1
531 Smoke or odor removal	2
541 Animal problem	1
542 Animal rescue	1
550 Public service assistance, other	18
551 Assist police or other governmental agency	7
552 Police matter	22
553 Public service	20
5531 Public Relations	1
554 Assist invalid	109
555 Defective elevator, no occupants	2
561 Unauthorized burning	22
571 Cover assignment, standby, moveup	1
600 Good intent call, other	1
611 Dispatched & canceled en route	129



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622 No incident found on arrival at dispatch address	46
631 Authorized controlled burning	3
641 Vicinity alarm (incident in other location)	1
650 Steam, other gas mistaken for smoke, other	1
651 Smoke scare, odor of smoke	16
652 Steam, vapor, fog or dust thought to be smoke	1
653 Smoke from barbecue, tar kettle	1
661 EMS call, party transported by non-fire agency	1
671 HazMat release investigation w/no HazMat	1
700 False alarm or false call, other	16
714 Central station, malicious false alarm	1
715 Local alarm system, malicious false alarm	3
721 Bomb scare - no bomb	1
731 Sprinkler activation due to malfunction	1
733 Smoke detector activation due to malfunction	15
735 Alarm system sounded due to malfunction	16
736 CO detector activation due to malfunction	4
743 Food on the stove/steam/cigarette smoke Automatic Fire Alarm	63
744 Detector activation, no fire - unintentional	8
745 Alarm system activation, no fire - unintentional	25
746 Carbon monoxide detector activation, no CO	2
813 Wind storm, tornado/hurricane assessment	1
814 Lightning strike (no fire)	1
911 Citizen complaint	2
Unknown	68
Grand Total	2,657

SMOKE DETECTOR INSTALLATIONS

In June 2019 KCKFD Crews installed 6 smoke detectors in 3 residences.

1st Shift

2nd Shift

3rd Shift

Stations 1, 4, 14

KCKFD crews have installed 51 smoke detectors in 2019.



JUNE PulsePoint

Agency Statistics for Kansas City Kansas Fire Department		
All totals for the month of June 2019		
	Total number of followers	4857
	Total number of followers with CPR alerts enabled	2898
	SCA incidents	15
	SCA incidents in public location	0
	CPR Alerts sent	0
	Number of devices alerted to CPR needed events	0
	Total number of incident notifications	150
	Total number of incidents appearing in PulsePoint	2225
Followers by notification type (EOM June 2019)		
	Structure Fire notifications enabled	1418
	Working Structure Fire notifications enabled	1337
	Vegetation Fire notifications enabled	466
	Working Vegetation Fire notifications enabled	476
	Traffic Collision notifications enabled	872
	Traffic Collision Expanded notifications enabled	896
	Technical Rescue notifications enabled	387
	Hazmat Response notifications enabled	762
	Water Rescue notifications enabled	431
	NEWS notifications enabled	618
	CERT notifications enabled	518
	DISASTER notifications enabled	932



EMS June 2019 Data

Transports:

June	1669
May	1643
April 2019	1421
Mar 2018	1384

June		
KU Med	636	3155YTD
PMC	302	1535YTD
SMMC	147	664YTD
TMC-HH	61	
CMH	38	

Trauma Activations and Lights and Sirens: 30
 Stroke activations: 19
 STEMI activations: 10

Runs by Hour of Day	
Incident Hour Range Of Day 24	Number of Runs
00:00:00 - 00:59:59	45
01:00:00 - 01:59:59	48
02:00:00 - 02:59:59	41
03:00:00 - 03:59:59	49
04:00:00 - 04:59:59	32
05:00:00 - 05:59:59	30
06:00:00 - 06:59:59	46
07:00:00 - 07:59:59	51
08:00:00 - 08:59:59	65
09:00:00 - 09:59:59	73
10:00:00 - 10:59:59	85
11:00:00 - 11:59:59	91
12:00:00 - 12:59:59	97
13:00:00 - 13:59:59	89
14:00:00 - 14:59:59	107
15:00:00 - 15:59:59	80
16:00:00 - 16:59:59	95



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Runs by Hour of Day	
Incident Hour Range Of Day 24	Number of Runs
17:00:00 - 17:59:59	89
18:00:00 - 18:59:59	84
19:00:00 - 19:59:59	85
20:00:00 - 20:59:59	70
21:00:00 - 21:59:59	71
22:00:00 - 22:59:59	72
23:00:00 - 23:59:59	74
Total: 1,669	

Runs by Day of Week Shost - no %

Incident Day Name	Number of Runs
Sunday	276
Monday	203
Tuesday	234
Wednesday	234
Thursday	229
Friday	214
Saturday	279
Total: 1,669	

Runs by Provider Impression Shost - no %

Situation Provider Primary Impression (eSituation.11)	Number of Runs
Acute abdomen discomfort pain (R10.0)	95
Acute pain, not elsewhere classified (G89.1)	90
no complaints or findings; Adult, Encounter, (Z00.00)	87
ALOC Altered mental status unspecified etiology (R41.82)	82
Behavioral/Psychiatric Disorder (F99)	74
Seizures without status epilepticus (G40.909)	57
Weakness (R53.1)	57
Chest pain Angina (I20.9)	49
Trauma Injury of head (S09.90)	48
	36
Headache (R51)	32
Suicidal ideations (R45.851)	32



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Situation Provider Primary Impression (eSituation.11)	Number of Runs
Dizziness or light-headedness or vertigo (R42)	31
Respiratory COPD with exacerbation (J44.1)	31
Syncope and collapse (R55)	31
Trauma injuries multi-system unspecified (T14.90)	31
Poisoning, drugs, medication, or other Intentional (T50.902)	30
Anxiety (F41.9)	29
Chest Pain, Other (non-cardiac) (R07.89)	29
Respiratory disorder, unspecified (J98.9)	28
Alcohol use, unspecified with intoxication (F10.92)	27
Hypoglycemia - Diabetes (E13.64)	26
Trauma Injury of face (S09.93)	26
Trauma Injury of lower leg (S89.9)	26
Trauma Injury of wrist, hand and finger(s) (S69.9)	25
Acute Stroke suspected (I63.9)	20
Respiratory distress, acute (J80)	20
Nausea and vomiting (R11)	19
Trauma Injury of hip (S79.91)	18
Alcohol use, unspecified (F10.9)	17
Back pain non traumatic (M54.9)	15
Psychoactive substance related disorders, other - drugs (F19)	15
Suicide attempt (T14.91)	15
Trauma Injury of lower back (S39.92)	14
Unspecified infectious disease (B99.9)	14
Nonspecific Stimulant/Inhalant Disorders - drug (F15)	13
Respiratory Asthma with exacerbation (J45.901)	13
Trauma Injury of shoulder and upper arm (S49.9)	13
Trauma Injury of ankle (S99.91)	12
Trauma Injury of forearm (S59.91)	12
Trauma Injury of neck (S19.9)	12
Hyperglycemia - Diabetes (E13.65)	11
Other reduced mobility (Z74.09)	11
Fever (R50.9)	10
no complaints or findings; Child, Encounter, (Z00.129)	10
Cardiac arrhythmia/dysrhythmia (I49.9)	9



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Situation Provider Primary Impression (eSituation.11)	Number of Runs
Hypertension (I10)	9
Hypotension (I95.9)	9
Malaise (R53.81)	9
Trauma Injury of thigh (upper leg) (S79.92)	9
Trauma Injury of thorax (upper chest) (S29.9)	9
Cardiac arrest (I46.9)	8
Cardiac arrest- Obvious Death (I46)	8
Chest Pain Angina, unstable (I20.0)	8
Chronic pain, not elsewhere classified (G89.2)	8
Dehydration (E86.0)	8
Sepsis (A41.9)	8
Trauma Injury of foot (S99.92)	8
Vomiting, unspecified (R11.10)	8
Bedridden (Z74.01)	7
Seizures with status epilepticus (G40.901)	7
Generalized abdomen pain (R10.84)	6
Allergic Reaction (T78.40)	5
Chest pain or ACS Non-ST elevation (NSTEMI) myocardial infarction (I21.4)	5
CHF (I50.9)	5
Epistaxis (R04.0)	5
Trauma Injury of elbow (S59.90)	5
Alcohol dependence w/ withdrawal, unspecified (F10.239)	4
Diarrhea (K59.1)	4
Heat exposure injuries (T67.9)	4
OB - Pregnancy with contractions (O62.0)	4
Obvious Death (R99)	4
Pelvic and perineal pain (R10.2)	4
Respiratory Foreign body in respiratory tract, part unspecified, choking, aspiration (T17.9)	4
Respiratory Pneumonia, unspecified (J18.9)	4
Trauma injury Burn, unspecified location and degree (T30.0)	4
Episode(s) of Chest pain / intermittent chest discomfort (R07.9)	3
Foreign body in genitourinary tract, part unspecified (T19.9)	3
Hematemesis - vomiting blood (K92.0)	3



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Situation Provider Primary Impression (eSituation.11)	Number of Runs
Kidney (Renal) Failure (N17.8)	3
Melena Lower gastrointestinal bleeding (K92.1)	3
OB - Uterine or vaginal bleeding, abnormal (includes suspected miscarriage) (N93.9)	3
Other mechanical complication of other specified internal prosthetic devices, implants and grafts (T85.698)	3
Poisoning, drugs, medication, or other Unintentional (T50.901)	3
Respiratory failure, unspecified (J96.9)	3
TIA (G45.9)	3
Trauma Injury of eye and orbit (S05)	3
Chest pain or ACS ST elevation (STEMI) myocardial infarction of other sites (I21.2)	2
Constipation (K59.00)	2
Cyclical vomiting (G43.A)	2
Labor and Delivery, uncomplicated delivery child birth (O80)	2
Not Recorded	2
Ocular pain, unspecified eye (H57.10)	2
Other disorders of electrolyte and fluid balance, not elsewhere classified (E87.8)	2
Palliative care/ hospice care (Z51.5)	2
Respiratory Acute bronchospasm (J98.01)	2
Respiratory condition due to chemicals, gases, fumes and vapors (J68.9)	2
Respiratory Pulmonary edema, acute CHF (J81.0)	2
Trauma Injury of abdomen (S39.91)	2
Cancer, unspecified (D49)	1
Chest pain or ACS ST elevation (STEMI) myocardial infarction of anterior wall (I21.0)	1
Chest pain or ACS ST elevation (STEMI) myocardial infarction of inferior wall (I21.1)	1
Common Cold (J00)	1
Concussion without loss of consciousness (S06.0X0A)	1
Dental and related teeth problems (K08)	1
Foreign body in digestive system, part unspecified (T18.9)	1
Hallucinogen related disorders (F16)	1
Hyperkalemia (E87.5)	1
Migraine (G43.9)	1
Opioid related disorders - drugs (F11)	1
Post-term newborn (P08.21)	1
Preterm labor without delivery (O60.0)	1



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Situation Provider Primary Impression (eSituation.11)	Number of Runs
Respiratory Acute bronchitis, unspecified (J20.9)	1
Sickle Cell Crisis (D57.0)	1
Trauma Injury of ear (S09.91)	1
Trauma Injury of external genitals (S39.94)	1
Trauma Injury of nose (S09.92)	1
Unspecified cirrhosis of liver (K74.60)	1
Unspecified visual disturbance (H53.9)	1
	Total: 1,669

Runs by Dispatch Reason Shost - no % Ver2

Incident Complaint Reported By Dispatch (eDispatch.01)	Number of Runs
Sick Person	285
Transfer/Interfacility/Palliative Care	153
Breathing Problem	145
Traffic/Transportation Incident	135
Falls	111
Chest Pain (Non-Traumatic)	106
Unknown Problem/Person Down	92
Psychiatric Problem/Abnormal Behavior/Suicide Attempt	90
Convulsions/Seizure	76
Unconscious/Fainting/Near-Fainting	61
Overdose/Poisoning/Ingestion	46
Abdominal Pain/Problems	45
Hemorrhage/Laceration	38
Traumatic Injury	38
Assault	37
Diabetic Problem	33
Stroke/CVA	33
Stab/Gunshot Wound/Penetrating Trauma	25
Cardiac Arrest/Death	23
Heart Problems/AICD	20
Pregnancy/Childbirth/Miscarriage	17
Headache	13
Allergic Reaction/Stings	10



KCKFD MONTHLY ACTIVITY REPORT / JUNE 2019

Incident Complaint Reported By Dispatch (eDispatch.01)	Number of Runs
Back Pain (Non-Traumatic)	10
Heat/Cold Exposure	7
Animal Bite	5
Choking	5
Burns/Explosion	3
	2
Airmedical Transport	1
Automated Crash Notification	1
Carbon Monoxide/Hazmat/Inhalation/CBRN	1
Drowning/Diving/SCUBA Accident	1
Eye Problem/Injury	1
	Total: 1,669

*It has been my honor and pleasure to work with all of you for the last 22 years.
Thank you for being my friends and my family.
And thanks for all you do to serve and protect our community!
-Jenn*